

FAQ for residents from SAILS communities with a non-certified library:

Note: The SAILS Network has no official policy regarding termination of service to residents from decertified communities. According to Massachusetts General Law, individual boards of trustees decide whether or not to continue to provide reciprocal services with communities that have been decertified from participation in the state aid program. The Massachusetts Board of Library Commissioners sets the requirements for certification.

Am I from a non-certified SAILS community?

If you are a resident in Bridgewater or Norton, and do not pay property taxes in another MA community, you are from a non-certified community.

May if I change my library to a certified community?

Your library is determined by zip code. If you change your primary library you will still be listed as a resident from a decertified community unless you are a property tax payer in another certified community. If you pay property taxes in another community, bring documentation to the library of your choice and request that your record be updated.

What happens if I have holds set to be picked up from a certified library?

The certified library will not be able to loan the item out to you. There is nothing they can do, the system automatically blocks the checkout. The circulation staff will change the pickup location back to your hometown library and you'll be notified when your hold becomes available.

What libraries will lend to patrons from non-certified libraries?

Public Libraries – Assonet, East Freetown, Bridgewater, Norton, Swansea, Wareham
K-12 – all libraries
Academic - Bristol Community College, Massachusetts Maritime Academy

What other services do I have access to?

You have access to the Overdrive downloadable eAudio & eBook service and Tumblebooks eBooks for kids collection. As a MA resident, you have access to the statewide databases, online newspapers & magazines. Your library continues to have access to Interlibrary Loan services through the Quincy Interlibrary Loan center.