

Overdrive Advisory Committee Conference Call

February 8, 2018

2:15 p.m.

In attendance – Gail Roberts (Rochester) chair, Amanda Viana (Norton), Amy Sheperdson (Carver), Jean Gallant (Halifax), Karen Stefanik (New Bedford), Debby Conrad (SAILS)

Meeting began at 2:18 p.m.

The problem – Metered titles (titles that are limited in usage by number of checkouts, length of time of the license, or a combination of both) are not automatically removed from the Overdrive catalog when usage has expired. Patrons can view these titles and place holds on them. SAILS is currently relicensing these expired titles with holds on a monthly basis but it is getting expensive (\$900+ per month). Often these are titles that were purchased some time ago and haven't had a lot of circulation but a patron stumbles upon it and places a hold.

Until this month the only way to manage this was to manually identify these titles and then “shadow” them. Overdrive has just developed a new tool that will remove expired content automatically.

The committee recommends the following:

Expired content should be automatically removed. These titles are only shadowed not actually deleted so they can be repurchased as necessary.

SAILS will continue to receive monthly reports of “zombie” holds which lists titles on which there are holds but no licenses left. The network relicenses those titles.

Titles which cannot be repurchased because of publisher limitations will be automatically removed.

This recommendation will be submitted to the board for approval.

Meeting adjourned at 2:25 p.m.