

SAILS Network News

November, 2018



A New Era for SAILS

I am happy to announce that Kathy Lussier has accepted the position as the new Executive Director of the SAILS Library Network.



Although some may remember Kathy from her time as technology administrator for the Southeastern Massachusetts Library System (SEMLS), she has been working for the past eight years as coordinator of the Massachusetts Library Network Cooperative (MassLNC), where she supported collaboration among automated networks using the open-source Evergreen Integrated Library system. The Board believes that her knowledge, skills and experience made her an ideal fit for our organization and is confident in her ability to contribute to the overall continued success of SAILS.

Her anticipated start date will be Monday, December 3, 2018.

We expect that there will be a transition period during the month of December, as Debby plans for her retirement on December 31st. More details will be announced when they are available.

Please join me in welcoming Kathy Lussier to the SAILS Library Network!

Jayne Z. Viveiros, President
SAILS Library Network

Last Chance!!



November 7, 2018
Registration is OPEN

We have presentations about great programs for Children, teens, adults, seniors and even your ancestors!

There will also be tables set up with interesting and informative displays.

Come hear what your neighboring libraries have been up to, have a snack, and network with your peers.

[Library Showcase Registration](#)

Christopher McGee, Director East Bridgewater Public Library



Christopher McGee is the new Director of the East Bridgewater Public Library as of October 9. Christopher comes to East Bridgewater from the Allegany County Library System in MD where he has spent the last nine years in various professional library positions, most recently as the Director of User Experience since January 2016. Previously, he held a number of paraprofessional library positions with three widely differing libraries and taught classes at universities from Boston to California.

Changes at the Norfolk Public Library



The Trustees of the Norfolk Public Library have announced the Libby (Elisabeth) O'Neill has been appointed library director, replacing Sarina Bluhm who is retiring at the end of October. Many of you know Libby as the director of the Elizabeth Taber Library in Marion but prior to coming to SAILS she worked at the Boston Public Library, MIT Libraries and Yale University Cross Campus Library. Libby has been an active leader and participant in the SAILS Library Network and we know that will continue.

And congratulations and best wishes to Sarina on her retirement. Sarina has served as Interim Library Director in Norfolk for the past 3 years and prior to that was the Assistant Director and Children's Librarian. We wish her a wonderful and relaxing retirement.

Wareham Free Public Library-Certification to be Reinstated



The Massachusetts Board of Library Commissioners will be certifying the Wareham Free Public Library on Thursday, November 1st. The library lost its certification to receive state aid in November, 2014, and since that time residents of Wareham have been unable to borrow materials from a majority of the libraries throughout the Commonwealth.

SAILS staff will be updating Wareham patron record profiles as soon as we receive formal notification from MBLC staff on November 1st. That change takes place immediately. As soon as that is done Wareham residents may borrow materials from any SAILS Library. The Wareham collection will be open to fill holds for all SAILS libraries on November 2nd.

The Wareham Free Public Library was a founding member of the SEAL Library network which was organized in 1987 but has faced some difficult financial times. It is a great pleasure to see the library again participating fully in the network.

Using the MobileApp as Library Card



Patrons are able to update the mobile app on their mobile devices so that their barcode can be scanned on the phone. Parents can link multiple accounts on the app as well. This is a valid library card and libraries should accept them. This is the network's recommendation for an app that can store the patron barcode. Please remember that in order to scan the barcodes on a phone or other mobile device staff must be using the Gryphon Multi-line scanner. The Voyager scanners cannot scan barcodes on a phone. Gryphon scanners can be purchased through SAILS. Orders can be placed using the SAILS Supply Order form.

<https://www.sailsinc.org/networkresources/order-form/>

Tech Tip - Multiple Email Addresses in a Patron Record

Email addresses in a patron record are used by SirsiDynix Symphony when sending a notice to users if Usercat3 is set to Email or a type of notice can't be delivered by text message or voice notification in which case an email is generated. It is possible to enter more than one

email address in this field. Enter each address separated by a comma (no space). The software will email to all addresses. There is no option to select one over the other.

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Boston Public Library eCards and Hoopla Audiobooks

Due to the expense of meeting the demand for the Hoopla Audiobooks, the Boston Public Library has dropped this format from their Hoopla subscription. If your library subscribes to Hoopla it might be a good time to remind your own patrons that you offer this service as well. If your library does not subscribe to Hoopla patrons may be able to find what they are looking for using the Libby app to access the following networks in Massachusetts: CLAMS, CW/Mars, Minuteman, NOBLE, and OCLN.



Public Library Services and Databases

Did you know that SAILS posts a directory of services and databases offered by its public library members? These two google sheets are updated every year and are available on the <https://www.sailsinc.org/networkresources/> website (go to the bottom of the main page.) If you are a new director in the network you will receive an invitation in January to respond to the services survey and in the spring for the databases. These are dynamic spreadsheets too so if you see something you want to add for your library let us know.

Fall River Public Library Adding Photo ID Protection

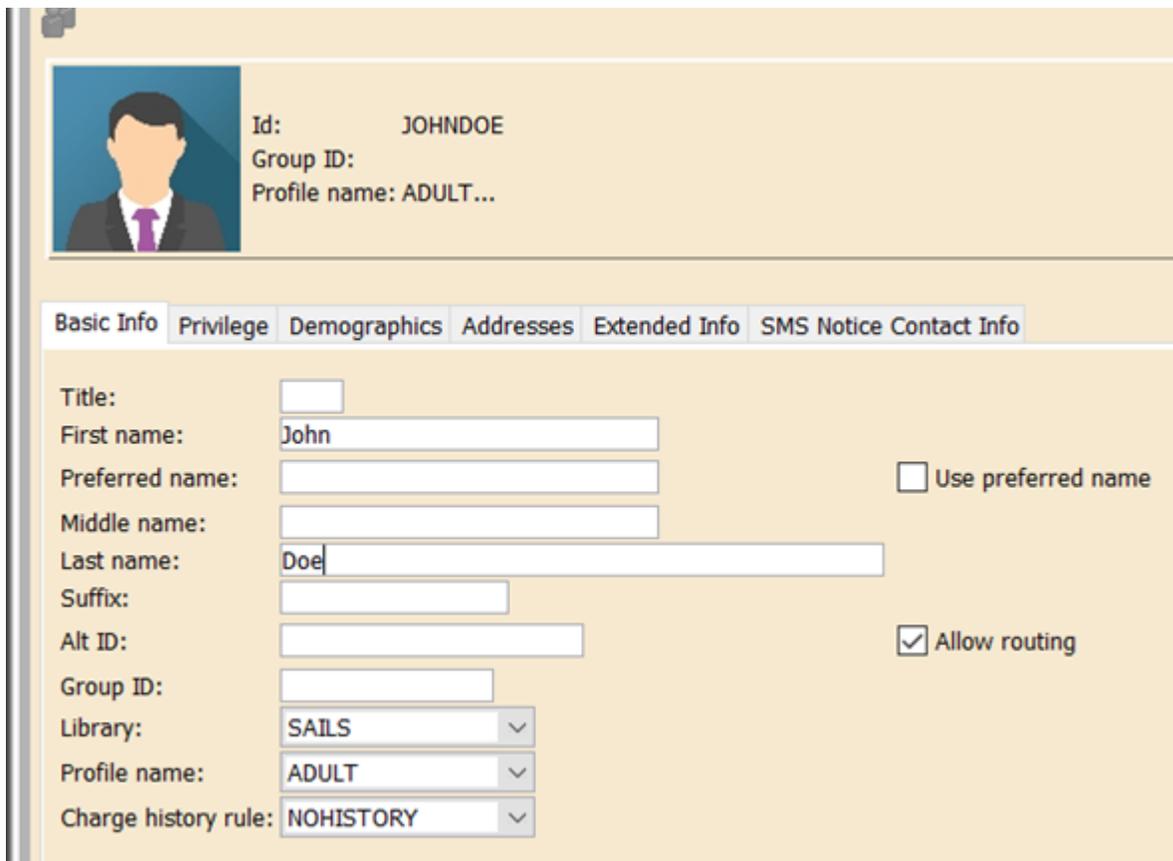
As online security, fraud, and identify theft are becoming more of a concern, Fall River Public Library will be offering an added layer of protection for patron library cards.

Library cards typically do not have a name, address, or photo on them, so if they are lost or stolen, anyone can pick them up and use them. That could mean a very unhappy surprise for the person who suddenly learns they have \$100 worth of lost books and movies!

Fall River will offer photo ID protection for patrons. When library users check out an item or get a new card, their photo is taken by webcam and added to their record in the library system. Then, if an unauthorized person tries to use the card, library staff can see that they are not the card holder. The new service will begin November 5, 2018.

Only library staff can see the photo, so privacy is preserved. The card looks the same and nothing else changes, but patrons have the assurance of knowing their card can't be used by anyone else if it is lost or stolen. Other libraries will not see the patron photos unless they

have the property activated (contact support@sailsinc.org) if you are interested. Once the photo has been uploaded it will display during checkout, renew user, display user, bill a user, modify user, or remove user.



Id: JOHNDOE
Group ID:
Profile name: ADULT...

Basic Info | Privilege | Demographics | Addresses | Extended Info | SMS Notice | Contact Info

Title:
First name:
Preferred name: Use preferred name
Middle name:
Last name:
Suffix:
Alt ID: Allow routing
Group ID:
Library:
Profile name:
Charge history rule:

Release 3.5.3 SP1

SAILS will be upgrading to the next version of Symphony soon. Directions on how to update your staff client will be sent out ahead of time along with any directions you will need about updating your properties. The upgrade will be done by SirsiDynix and we don't anticipate much if any downtime. Many of the new features are Circulation Enhancements. SirsiDynix has been working diligently to respond to some long time functionality requests and several of those are included in this release.



Set Maximum Fee at Item Price

A set of new options has been added to support the "Maximum fee" field of the Billing Structure policy. These options allow libraries to specify whether to use the "Maximum fee" field value or the item's Item Price as the maximum fee.

Modify User helper in Checkout wizard

The Modify User helper can now be added to the group of available helpers in the Checkout wizard via the Checkout wizard properties.

"Total price of checked out items" field

A "Print sum of checked out item prices" option was added to due date and charge slips for the Checkout wizard. When enabled, this option causes WorkFlows to print a "Total price of checked out items" field on the patron's checkout slip. This field shows the total price of all the items that display on the checkout slip. This option can be useful for showing patrons the money they save by checking out books from your library instead of buying them. For more information, see the "Receipt Printing Properties" topic of the WorkFlows Online Help.

Additionally, support for the "Total price of checked out items" field has been added to email templates for checkout receipts.

Exclude closed days and closed dates while calculating expiration of available holds

A new option, "Do not count closed dates when calculating the expiration date of available holds", has been added to the Library policy. This attribute determines whether or not closed dates and closed days count when SirsiDynix Symphony calculates the date an available hold expires.

Are you using LibraryAware at your public library?



You should, since you're paying for it! If you haven't looked at it in a while, or never bothered because you are using another marketing tool, take the time to check it out now.

There are many things you can do with LibraryAware to promote your collection and your events. You can send out your own newsletters and emailings through the LibraryAware service that have your own look and feel or add your brand to one of the hundreds of pre-designed promotional materials. Widgets for your website can be created, which automatically update when new titles are added to your collection, and you can even print customized fliers, shelf-talkers, bookmarks, etc. from their pre-designed content. They have a whole set of marketing tools for you to use. Want some inspiration? See how other libraries are using the service at:

<https://www.ebscohost.com/novelist/our-products/libraries-using-libraryaware>

Almost all public libraries are now using this service, however. Ebsco trainers will be more than happy to get in touch and provide custom training for you and your staff. Contact Kathy Lussier <klussier@ebsco.com>, the Ebsco trainer who's been working with us from the start. You can also find self-guided training at: <http://tinyurl.com/y7q3ld8d>

December Technical Services Roundtable



The Technical Services Roundtable on Graphic Novels will be held at the Plainville Public Library on Wednesday, December 5th from 10 am to noon. We will discuss attaching to records as well as creating request records for all kinds of graphic novels. This is a chance for you to ask any questions you may have about cataloging these ever-popular books. Please bring any examples that you would like for us to discuss.

[Click here to register](#)

Network Stats

Circulation (no Overdrive):

Total Items Circulated: 340,073

Items Loaned between SAILS Libraries: 68,482

OverDrive Circulation to SAILS patrons:

Ebook: 23,041

Audio Book: 10,780

Video: 99

Database Size:

Titles: 1,212,683

Items: 4,542,306

Total Patrons: 465,154



SAILS

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