

SAILS Network News

October, 2019



Enterprise, the online catalog - Major upgrade coming soon!

On October 15th, we are going to upgrade to the newest version of Enterprise. After we finish testing, we'll begin to put new features in place. This includes going live with ERC (**Electronic Resources Central**)! This is the add-in to Enterprise that shows Overdrive and Hoopla titles, if your library subscribes to these services. If you use the catalog on a mobile device, the layout will be much nicer. Other cosmetic changes have been put in, based on responses to our survey from last spring. Details are below.

When you search for titles, you can expect to see records with new options in the results list and item detail page. These include buttons to "Preview", "Place Hold" and "Download".

The image contains five screenshots illustrating the catalog upgrade process:

3. A detailed item record for "The Bean Trees" by Barbara Kingsolver. It shows the book cover, author, electronic format (Hoopla e-book), ISBN (9781535835282), publication date (2015), and availability (1). Buttons for "Download", "Place Hold", "Text This To Me", "Google Preview", and "Book Tools!" are present.
4. A list view of the same item record. It shows the title, author, format (Books), publication date (2013 1988), and SAILS ISBN (9780061765223, 9780062277756, 9780062103925, 9780060915544, 9780061097317). Buttons for "Place Hold", "Text This To Me", "Google Preview", and "Book Tools!" are shown.
5. A table showing multiple copies of the book at the Attleboro Public Library. The columns are Library, Call Number, Material Type, Item Notes, and Status. Rows show:
 - Attleboro Public Library, KINGSOLVER,B, Book, FICTION
 - Attleboro Public Library, KINGSOLVER,B, Book, FICTION
 - Attleboro Public Library, YAPB, YOUNG ADULTA link "View 95 more copies..." is at the bottom.
5. Another item record for "The bean trees / by Barbara Kingsolver." It shows the book cover, author, format (Books), publication date (1998 1988), and SAILS ISBN (9780060175795, 9780060158637). Buttons for "Place Hold", "Text This To Me", "Google Preview", and "Book Tools!" are shown.

You will also be able to download or view digital checkouts, cancel holds, return digital checkouts, and suspend Overdrive holds, right from your "My Account" page. Please don't download to the computers in the library. Use the library computers to check out titles as you

would if you were using the Overdrive or Hoopla websites in the library, and then finish downloading from your apps or personal computer.

The screenshot shows a mobile application interface for library management. At the top, there are tabs for "Personal Information" (with a user icon), "Checkouts" (with a checked checkbox icon), "Holds" (with a document icon), and "Fines" (with a red notification dot). The "Checkouts" tab is selected. Below it, a section titled "Digital Checkouts" displays "Total Items Checked Out: 1". A table lists one item: "The Wind-Up Bird Chronicle" by Murakami, Haruki, in "audiobook-overdrive Download" format, due on 9/16/19. There are "Select All" and "Return" buttons at the top of this table. Below the table are links for "Library Checkouts" and "Checkout History". To the right, a sidebar shows "Your status: DELINQUENT" and summary counts for "Checkouts" (Digital: 1, Library: 2), "Holds" (Digital: 1, Library: 4), and "Fines" (Total due: \$4.00).

ERC in the app looks like this: Learn more about the [mobile app here](#).

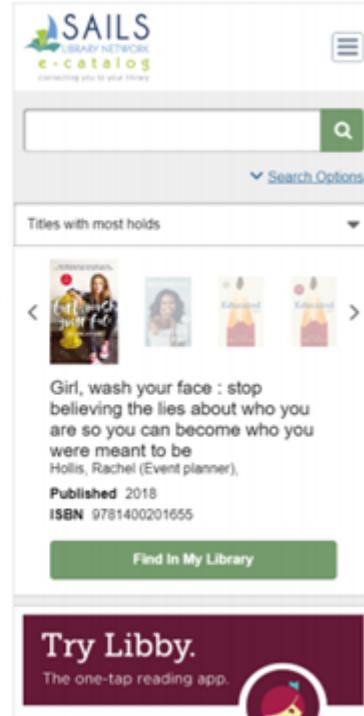
The image contains two side-by-side screenshots of a mobile application. The left screenshot shows the "Holds" screen with a header "BEING_HELD". It lists "The Goldfinch" by Tartt, Donna with a status of "WAITING". Below is a "Queue Position: 18" and a "VIEW ITEM" button. At the bottom are "SUSPEND HOLD" and "CANCEL HOLD" buttons. The right screenshot shows the "Checkouts" screen with a header "Format: audiobook-overdrive". It lists three items: "Bookmyne test" due 8/30/2019, "The Hustle [videorecording]" due 9/23/2019, and "Alita. Battle Angel [videorecording]" due 9/23/2019. Below these are "READ NOW" and "RETURN" buttons, followed by a "VIEW ITEM" button and a "CHECKOUT HISTORY" button. Both screenshots show a navigation bar at the bottom with icons for back, forward, and search.

An easier way to navigate will be introduced with a requested “**quick view**” window, similar to shopping sites. This will help with navigation between records. All the information you’d normally see on the details page will appear in this window, such as Novelist content, summaries, and detailed holdings. The display is also, hopefully, easier to read. Text size has been increased and for the search results page, the **facets/limiters, are collapsed** by default.

Another new feature we've been looking forward to for so long is the ability to recognize what type of device you're viewing the catalog in and adjust the display to be more user **friendly for small screens**. We have something similar in place now, but it was a stop-gap while waiting for the more professional look from SirsiDynix.



Old catalog -
"boo!"



New catalog -
"yay!"

Experience the new, mobile friendly library catalog today! - <http://bit.ly/SailsCat>

Try Libby.

The one-tap reading app.



We will have posters for you to put up for patrons to see what ERC will look like and also social media graphics and the 1/2 sheet graphic above for you to print and make fliers.

Tell Us About Your Great Programs and Services

SAILS is hosting its Library Showcase on Wednesday, November 6 at the Loon Pond Lodge in Lakeville.

We are still looking for libraries to submit proposals for 10-minute presentations on services, programs, or new technology that might be of interest to other libraries. No program is too small to be included in the Showcase. The intent is to provide models for programs that can be duplicated at other libraries.

Libraries are also invited to submit proposals for tabletop displays.

Please submit your program ideas by submitting the form at

<https://forms.gle/fex2VKTfxtJMB5h2A> by the end of the day, Friday, October 4.

Save the Date: System Demos Week of December 9

The SAILS Board issued a Request for Information (RFI) to ILS vendors to get more information about systems they would recommend to support SAILS libraries if the network were to change systems. The RFI was created with guidance from the SAILS ILS Evaluation Task Force. The information from the vendor responses will be one of several factors the Task Force considers when recommending whether or not SAILS should seek another system.

As part of the RFI, we notified vendors that we might invite them to the network to demo their recommended systems in December.

We have scheduled the Middleborough Public Library's meeting room on the following dates to hold these demos:

Monday, December 9, 10 a.m. to 4 p.m.

Tuesday, December 10, 10 a.m. to 1 p.m.

Thursday, December 12, 10 a.m. to 4 p.m.

We most likely will not schedule demos during all of those times slots, but we won't know for sure until we receive responses next month and have a chance to talk to current users of the systems.

SAILS has also asked the vendors to record these demos so that we can share them with membership, but in-person attendance will be the best opportunity to see what these systems have to offer.

Novelist Training

Ready to flex those NoveList muscles? Join me for a 45-minute session to find out how to locate *just* the right title in NoveList.



We'll walk through strategies for your readers' most commonly asked questions. After this session, you'll know how to find the right read-alike (title, author, and series), harness the power of advanced searching, use field codes to quickly navigate common questions about series and popular appeal terms, recommend books based on popular movies and TV series, locate key content such as book discussion guides and genre outlines, and more!

We'll also take a look at our latest enhancements: themes, media mentions, and series inclusion/exclusion.

Bring your questions you have about Plus, LibraryAware and NoveList Select!

Register now for a session:

[Wednesday, October 30, 11 a.m.](#)

[Wednesday, October 30, 2 p.m.](#)

Thursday, October 31, 11 a.m.

New North Dartmouth Branch Hosts Next Membership Meeting

The next SAILS Membership meeting is scheduled for 10 a.m. Wednesday, October 16 at the newly-constructed North Dartmouth Branch Library.

The October membership will include the following items on the agenda:

- A vote on the proposed FY21-25 strategic plan
- A vote on the proposed FY21 action plan and budget
- A presentation from MBLC Head of Library Advisory and Development, Rob Favini, on upcoming LSTA grant opportunities for libraries
- Discussion on the SAILS response to recent changes in licensing restrictions for Overdrive content.

SAILS encourages voting members to attend this meeting to add their voice to these important matters and to get a first look at the new library in North Dartmouth.

Circulation Roundtables

SAILS will be holding two circulation roundtables this fall for an informal discussion for circ staff to discuss issues with circulation policies & procedures and to share tips and best practices.

The circulation roundtables are scheduled for:

- 2 p.m. Wednesday, November 20 at the Norton Public Library

Register Now

- 10 a.m. Tuesday, December 3 at the Acushnet Public Library

Register Now

"Total price of checked out item" field

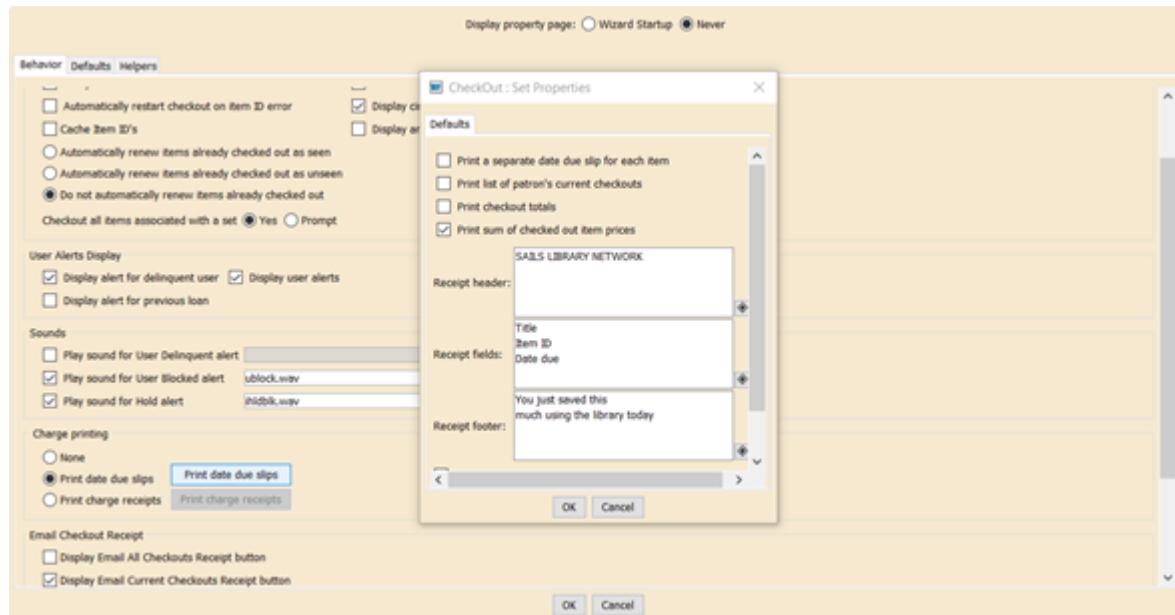
A "Print sum of checked out item prices" option was added to due date and charge slips for the Checkout wizard. When enabled, this option causes WorkFlows to print a "Total price of checked out items" field on the patron's checkout slip. This field shows the total price of all the items that display on the checkout slip.

Right Click on Checkout

Click on Print date due slips

Check Print sum of checked out item prices

Update the receipt printer footer so there is an explanation.



The message about the total amount of the items checked out always appears before the footer. That message cannot be changed. Suggestions for footers (from the SAILS Circulation Policy Committee):

Look at how much you have saved by using XXXX Public Library today!
You saved this much by using the library today.

Title: CCNA : Cisco
Certified Network
Associate study gu
Item ID:
32043000025264
Date due: 11/30/2018,
23:59

Total price of checked
out items: \$25.00

You just saved this
much using the library
today

Email receipts can also be updated with this new message – contact support@sailsinc.org for more information.

Highlights of the September SAILS Board Meeting

- The Board voted to issue a Request for Information (RFI) to vendors that host Integrated Library Systems. The responses received from vendors will be reviewed by the SAILS ILS Evaluation Task Force as it determines whether it should recommend that SAILS seek a new ILS through an RFP. Some vendors may be invited to present their systems during the week of December 7.
- The Budget Committee presented a preliminary budget for FY21. The budget includes increases for Overdrive, libraries' Comcast/Charter lines, and personnel. The budget will be presented for approval at the October Membership meeting.
- The Board reviewed a new Technical Services Librarian job description that was posted shortly after the Board meeting. The position will be responsible for providing support in the areas of cataloging, acquisitions, and serials; managing the SAILS digital history collection; and supporting SAILS electronic resource collections.
- Laurie Lessner reviewed changes coming with an upcoming Enterprise upgrade and the implementation of eResource Central.
- The Board discussed quorums at SAILS Membership meetings and increasing member participation.
 - The Board will vote at the October membership meeting on a by-law change that will change the quorum to 40 percent of voting members instead of a majority.
 - The Board also discussed changing the time of either the January or April membership meeting to 2 p.m. in an effort to encourage more school library voting members to attend the meeting. A call-in option will also be available.
- Laurie is asking all libraries to review their list of reports and to let SAILS know which reports they still need. Many of these reports can be moved to BlueCloud Analytics. Reducing the number of reports on the server can reduce resources that can be re-allocated towards running HTML notices for libraries.

MLA Issues Statements on Macmillan and Lynda Library

The Massachusetts Library Association has issued statements concerning the new Overdrive licensing model being implemented by Macmillan and changes to Lynda Library/LinkedIn Learning.

The statement for Macmillan is available at

<https://mla.wildapricot.org/resources/Documents/Official%20Statements/MLAMacmillanStatement.pdf>

The statement for Lynda Library is available at

<https://mla.wildapricot.org/resources/Documents/Official%20Statements/LyndaLibraryStatement.pdf>

Network Stats

Circulation (no Overdrive):

Total Items Circulated: 339,726

Items Loaned between SAILS Libraries: 66,283

OverDrive Circulation to SAILS patrons:

Ebook: 29,294

Audio Book: 16,113

Video: 66

Magazines: 1466

Database Size:

Titles: 1,221,403

Items: 4,807,306

Total Patrons: 468,309



SAILS

10 Riverside Dr.
Lakeville, Massachusetts 02347
508-946-8600

www.sailsinc.org