

# SAILS Network News

September, 2019



## Schools Are Back In Session!

All SAILS K-12 school libraries will be back in session by the end of this week.

All K-12 faculty and students have been able to place holds in the system since the end of August. Since several of these schools already started to receive delivery, please be sure to fill these hold requests if they show up on your Onshelf Items list.

The K-12 collections will become available to fill holds starting September 9.

The SAILS office has been holding the school items that were in transit over the summer. The delivery service picked up these items Tuesday, and they will soon make their way back to their home locations. Since the schools have weekly delivery, it will take some time for these items to be discharged and removed from your Items in Transit reports. Please give them until the end of next week (September 13) to check the items in before submitting a Missing In Transit notice.



## Highlights of the August 2019 Membership Meeting



- Several FY20 line item adjustments, previously reviewed with the Budget Committee, were presented to membership. They included an increase for Overdrive content that resulted from additional funds members contributed at the end of FY19. Adjustments

were also made to pay for additional Deep Freeze licenses and to reimburse travel expenses for a finalist interview for an out-of-state job candidate.

- The ILS Evaluation Task Force reported that they are planning to issue a Request for Information to vendors for a potential ILS and to survey membership about satisfaction with the SirsiDynix system.
- Executive Director Kathy Lussier reviewed preliminary results from the strategic planning surveys. Assistance with technology, funding network-wide subscriptions to electronic collections/databases, and finding more cooperative purchasing opportunities were identified as priorities, followed closely by increasing training opportunities. The full results will be shared with membership. The planning committee will review the survey results as it creates a new strategic plan for the network.
- Kathy also reported that the Bibliographic and Digital Services Manager position was offered to a qualified candidate, but the candidate declined the offer. Kathy is now reviewing the staffing needs of the SAILS office and may restructure the position before posting it again.
- The membership accepted the withdrawal of two SAILS members. Bristol Community College and Cardinal Spellman High School will be withdrawing from SAILS as of June 30, 2020. BCC is planning to join a fairly new consortium, HELM, that supports public higher education libraries in Massachusetts.
- The membership also voted to support a request from the Massachusetts Library System (MLS) to extend the loan periods for ILL items in ComCat to 90 days. This extension will not affect the loan period of other items in ComCat, which will continue to circulate for 56 days.

## **Publications to support ComCat in fy20**

The ComCat network liaisons have been asked by Celeste Bruno, MBLC's communications director, to find out what sort of publications support ComCat might want from them this year (FY20). Celeste and Matt Perry (outreach coordinator) want to do scheduling for the creation and printing of posters, bookmarks and web/social media graphics.

Current materials for download and online use at:

<https://awarehouse.mblc.state.ma.us/collateral/programs/comcat/>

Please take a look at these options and email [support@sailsinc.org](mailto:support@sailsinc.org) with what you expect will be your needs:

Current Publication: ComCat Poster  
Update this publication for FY2020? Yes No  
Date (month) when this publication is needed:

Current Publication: ComCat Bookmarks  
<https://awarehouse.mblc.state.ma.us/collateral/programs/comcat/?format=1>  
Update this publication for FY2020? Yes No  
Date (month) when this publication is needed:

Current Publication:

ComCat social media



<https://awarehouse.mblc.state.ma.us/collateral/programs/comcat/?format=4>

Update this publication for FY2020?      Yes      No

Date (month) when this publication is needed:

## BLUEcloud Mobile Update

- From SirsiDynix

A new version of BLUEcloud Mobile has been released and will be rolled out to all users over the next week. Android users can look forward to the update this week, and iOS users next week once the app has been approved for distribution by the Apple Store.

To take advantage of the new features, users must update the application on their device(s).

For users with auto-update enabled in their device settings, no additional action is required.

This version includes feature additions, bug fixes, and back-end improvements.

Notable features in this release include:

- **Bulk Item Actions** - Users can now perform actions such as renewing titles or suspending, canceling, and changing locations of holds.
- **Bulk Fine Payments** - Users can select multiple individual fees to pay in a single transaction, including fees charged to linked accounts.
- **Accessibility Features** - Users with limited capacities to see, hear, or exercise muscular control can now more easily use the app via accessibility functions such as the screen reader, text size adjustments, zoom, and high-contrast buttons.

## Message from Overdrive



Due to upcoming macOS changes, and to simplify the user experience, OverDrive will soon end support for OverDrive for Mac.

Effective September 4, 2019, OverDrive for Mac will no longer be available for download and Mac users will no longer see the option to download audiobook titles at your OverDrive website. Instead, Mac users can enjoy audiobooks using OverDrive Listen from your digital library website, or try Libby (for public libraries) or Sora (for schools) on their smart phone or tablet.

Any users with audiobooks already downloaded to OverDrive for Mac will retain access to their downloads for the remainder of the lending period, provided they have not yet updated to macOS 10.15 (Catalina).

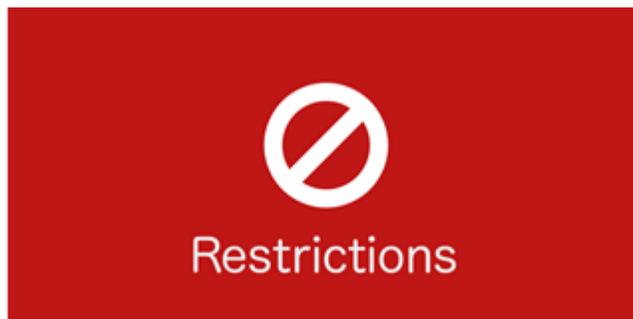
Though we anticipate minimal user impact, OverDrive Help will be updated to assist with user support. If you have any questions, please contact your Account Manager.

We are committed to providing the best reading and listening experience for your users and look forward to sharing more updates soon.

Thank you,  
OverDrive

If we do get a number of Overdrive help forms sent to us about this, we'll make the issue and available solutions easier for patrons to find. - SAILS

## **Publisher Restrictions for Overdrive Content on the Rise**



During the August SAILS Membership meeting, library directors and SAILS staff discussed recently-announced restrictions for Overdrive lending.

The most recent announcement came from Macmillan. Starting November 1, Macmillan will launch a new eBook model where:

- For the first eight weeks that a Macmillan eBook is available, each Overdrive collection will only be allowed to buy one copy of the title under the One Copy/One User model. The price of this copy will be \$30. Although early announcements stated that one *library* could buy a One Copy/One User license, further discussions with Overdrive have clarified that we will only be able to buy one OC/OU copy for the entire SAILS collection during that initial eight weeks.
- After the first eight weeks, the title will be available under a 24-month Metered Access model. For the first year, the price of the eBook will be \$60. The price will decrease to \$40 after the first year.
- There will be no changes to Macmillan's audiobook lending model, which continues to be One Copy/One User.

The Macmillan announcement came on the heels of changes from other publishers with new restrictions on eBook and digital audiobook lending.

- In September 2018, Penguin Random House switched from a One Copy/One User model, which provides a perpetual license for libraries, to Metered Access two-year licenses.
- In June, Hachette announced it was moving from a One Copy/One User license to a Metered Access two-year license. Those changes went into effect on July 1.
- Simon & Schuster also switched from a One Copy/One User model to a Metered Access two-year license for audiobooks, effective August 1. Prices for many of those audiobooks have also increased.
- On July 1, Blackstone Audio started a 90-day embargo on sales of new digital audiobooks to libraries.

During the Membership Meeting, concerns were raised about the wait times our users will see with these new restrictions and with the expense of maintaining a digital collection. Membership discussed ways to communicate to users the impact these restrictions have on their ability to borrow eBooks and audiobooks through Overdrive.

The SAILS public web site currently has an Overdrive FAQ that addresses many licensing issues, but this web page should be updated with current information.

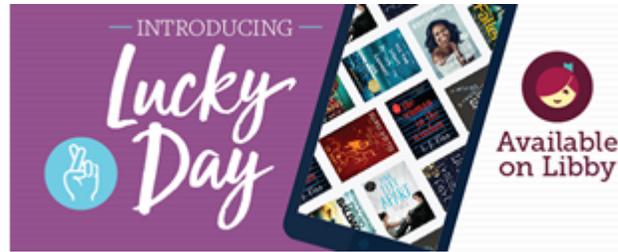
<https://www.sailsinc.org/catalog/overdrive-faq/>

SAILS can also utilize the banner space at the top of the Overdrive home page to point to the FAQ. The Public Library of Cincinnati and Hamilton County has done something similar regarding the changes in Blackstone's audiobook licensing -

<https://cincinnati.library.overdrive.com/>

SAILS staff will work with the Overdrive Committee to update the language of the FAQ to help libraries explain to patrons why access to certain titles may be unavailable and why wait times may be long. The Executive Board will discuss these restrictions further at its September meeting.

## Overdrive Introduces Lucky Day Feature



Overdrive has introduced a new Lucky Day feature that allows libraries to make high-demand titles available to patrons on a first come first serve basis without placing holds. Here are some details on how it works for SAILS libraries that have been curious about the new feature.

- Advantage libraries can only designate a title as a Lucky Day title if they already own one Advantage copy that is available for patrons to place holds.
- Advantage accounts can only designate their own Advantage-purchased copies as Lucky Day titles.
- The Lucky Day title will not take holds and will not be renewable.
- When a Lucky Day title is checked back into the Overdrive collection, it will display prominently on the SAILS Overdrive home page as being available, with a message telling users they can skip the wait.
- Any patron with access to the SAILS collection can check out the Lucky Day title. Because SAILS libraries have Advantage Plus accounts, these titles cannot be restricted to an individual library's patrons. They are available to all SAILS patrons and those patrons from other networks accessing SAILS through the LEA project.
- Lucky Day items will circulate for a maximum of 14 days, with the exception of videos, which will circulate for a maximum of five days.

For more information about these collections, visit the Overdrive web site at

<https://company.overdrive.com/2019/06/27/reserve-copies-of-popular-titles-with-our-new-lucky-day-feature/>

The Lucky Day feature may need some improvements before it's ready to be launched in a consortial collection like the SAILS collection, but it's something we'll continue to monitor to see what kind of enhancements come out over time.

## SAILS Renews Blackstone Audio Subscription

SAILS has renewed its one-year subscription for 25 Simultaneous Access licenses to select audiobooks. SAILS patrons will be able to borrow all of these audiobooks without placing holds. There is no limit on the number of people who can check out these audiobooks at the same time.

The titles that are included in this year's subscription are:



- *48 Hours*, William R. Forstchen, Bronson Pinchot **new addition**
- *The 4-Hour Workweek: Escape 9-5, Live Anywhere, and Join the New Rich*, Timothy Ferriss, Ray Porter **new addition**
- *Beautiful Boy: A Father's Journey through His Son's Meth Addiction*, David Sheff, Anthony Heald **new addition**
- *Brave New World*, Aldous Huxley, Michael York **renewal**
- *The Cinderella Deal*, Jennifer Crusie, Susan Boyce **renewal**
- *Dirty Billionaire: Dirty Billionaire Trilogy, Book 1*, Meghan March, Sebastian York, Elena Wolfe **new addition**
- *Everything I Never Told You*, Celeste Ng, Cassandra Campbell **renewal**
- *The Girl Who Wrote in Silk*, Kelli Estes, Emily Woo Zeller **renewal**
- *Goodbye, Things: The New Japanese Minimalism*, Fumio Sasaki, Eriko Sugita, Keith Szarabajka **renewal**
- *Halfway to the Grave: Night Huntress Series, Book 1*, Jeaniene Frost, Tavia Gilbert **new addition**
- *Little Women*, Louisa Mae Alcott **new addition**
- *The Lost Gate: Mither Mages Series, Book 1*, Orson Scott Card, Orson Scott Card, Emily Janice Card, Stefan Rudnicki **new addition**
- *Maisie Dobbs: Maisie Dobbs Series, Book 1*, Jacqueline Winspear, Rita Barrington **new addition**
- *The Marriage Lie*, Kimberly Belle, Johanna Parker **renewal**
- *Mary Poppins: Mary Poppins Series, Book 1*, P. L. Travers, Sophie Thompson **new addition**
- *My Brilliant Friend: Neapolitan Series, Book 1*, Elena Ferrante, Ann Goldstein, Hillary Huber **new addition**
- *Never Let You Go*, Chevy Stevens, Rachel Fulginiti, Caitlin Davies **renewal**
- *Next Year in Havana*, Chanel Cleeton, Kyla Garcia, Frankie Maria Corzo **new addition**
- *Pretty Girls*, Karin Slaughter, Kathleen Early **renewal**
- *Shogun: Asian Saga, Book 1*, James Clavell, Ralph Lister **renewal**
- *The Signature of All Things: A Novel*, Elizabeth Gilbert, Juliet Stevenson **new addition**
- *A Study in Scarlet Women: Lady Sherlock Series, Book 1*, Sherry Thomas, Kate Reading **new addition**
- *Where the Lost Dogs Go: A Story of Love, Search, and the Power of Reunion*, Susannah Charleson **new addition**
- *The Wife: A Novel*, Meg Wolitzer, Dawn Harvey **new addition**
- *Whole: Rethinking the Science of Nutrition*, T. Colin Campbell, PhD, Howard Jacobson, PhD, Don Hagen **renewal**

## eResources Central - ERC

In mid-September, we are going to go live with ERC. This is the add-in to Enterprise that shows Overdrive and Hoopla titles, if your library subscribes to these services.

In Enterprise you can expect to see records with new options in the results list and item detail page. These include buttons to "Preview", "Place Hold" and "Download". You can also see live availability for items. The results combine your Overdrive Advantage titles as well as titles owned by the network. They do not include other networks in MA.

Patrons will also be able to Download or view digital checkouts, cancel holds, and return digital checkouts from My Account pages. Though they can download to the computers in the library, most everyone has deepfreeze or other means of cleaning off the computer on a regular basis. Patrons will need to learn that they should use the library computers to checkout titles as they would if they were using the Overdrive or Hoopla websites in the library, and then finish downloading from their apps or home computer.

Bibliographic records from Overdrive and Hoopla will no longer be loaded into our Symphony (workflows) database. Instead, the ERC product "talks" to the vendor databases and pulls the records into BlueCloud Central, which Enterprise then pulls to display to the patron. This is a huge benefit because the information is live and we don't have to deal with sending and loading the bibliographic record files back and forth. This also means the Overdrive and Hoopla records will no longer be in our Symphony database, so they will no longer show in workflows.

Until we've had this up and running for a bit, we will shadow the records to keep them from displaying to the public. This is to prevent what looks like duplicate records showing to the patron. Then we will remove the titles so they won't cause confusion by being out of date. For those of you who use Workflows for your searching, you will need to use Enterprise if you're looking for Overdrive or Hoopla titles.

We will also be making a couple of other changes to enterprise and will get more details on that shortly. The plan is to post screenshots for patrons and announce on the SAILS website and facebook.

Please let us know if you have any questions or concerns.

3.  **s The Bean Trees** [Download](#)  
**Author** Various Authors Various Authors  
**Electronic Format** HOOPLA E BOOK  
**ISBN** 9781535835282  
**Publication Date** 2015  
**Available:** 1

[Like](#)

4.  **The bean trees / Barbara Kingsolver.** [Place Hold](#)  
**by** Kingsolver, Barbara. [Text This To Me](#)  
**Format**  Books [Google Preview](#)  
**Publication Date** 2013 1988 [Book Tools!](#)  
**SAILS ISBN** 9780061765223 9780062277756 9780062103925 9780060915544  
 9780061097317

| Library                  | Call Number  | Material Type | Item Notes | Status      |
|--------------------------|--------------|---------------|------------|-------------|
| Attleboro Public Library | KINGSOLVER,B | Book          |            | FICTION     |
| Attleboro Public Library | KINGSOLVER,B | Book          |            | FICTION     |
| Attleboro Public         | YAPB         |               |            | YOUNG ADULT |

[View 95 more copies...](#)

5.  **The bean trees / by Barbara Kingsolver.** [Place Hold](#)  
**by** Kingsolver, Barbara. [Text This To Me](#)  
**Format**  Books [Google Preview](#)  
**Publication Date** 1998 1988 [Book Tools!](#)  
**SAILS ISBN** 9780060175795 9780060158637

[Like](#)

[Personal Information](#) [Checkouts](#) [Holds](#) [Fines](#) !

**Digital Checkouts**

**Total Items Checked Out: 1**

[Select All](#) [Return](#)

|   | Title / Author  | Format                          | Expiration Date |
|---|---|---------------------------------|-----------------|
|  | <b>The Wind-Up Bird Chronicle</b><br>Murakami, Haruki | audiobook-overdrive<br>Download | 9/16/19         |

[Select All](#) [Return](#)

[Library Checkouts](#)

[Checkout History](#)

**Your status: DELINQUENT**

**Checkouts**

Digital: 1  
Library: 2

**Holds**

Digital: 1  
Library: 4

**Fines**

! Total due: \$4.00

## **Board Meeting**

The next board meeting will be Wednesday September 18th at 10:00 at the SAILS office.

## **Beginning Cataloging Workshops**

The September 12th Beginning Cataloging workshop is already full, but we have another workshop scheduled for Wednesday, October 23, 2019. If you are new to cataloging functions in Workflows, or you need a refresher, you can sign up for any of the workshops we have scheduled for this fiscal year. We do require that attendees already know how to use Workflows prior to registering for a beginning cataloging workshop.

To register for the October 23rd workshop, click here:

[October 23rd Beginning Cataloging Workshop](#)

To view the full list of events on the SAILS calendar, including workshops, click here:

[SAILS Calendar of Events](#)

If you need beginning cataloging training outside of these scheduled workshops, please contact [catsupport@sailsinc.org](mailto:catsupport@sailsinc.org) and we can arrange a time that is more convenient for you.

## **October Technical Services Roundtable**

Our fall Technical Services Roundtable will be held at the East Bridgewater Public Library on Wednesday, October 9, 2019, from 10 am to noon. We've had numerous requests to hold a refresher-type roundtable on all things related to cataloging, so for this roundtable, we will not have a specific topic for discussion, but instead invite you to bring any questions you've been wanting to ask. Maybe you want some clarification about the SAILS fiction policy or you need some guidance for creating those kits that have been piling up at your desk. Or, maybe you want tips from other technical services librarians on how they handle processing the wide variety of materials they work on each day. If it's related to technical services and cataloging, we'll talk about it.

Bring your questions and we hope to see you at this roundtable. If you prefer to send your questions ahead of the meeting, you can email them to [catsupport@sailsinc.org](mailto:catsupport@sailsinc.org).

Please register on the SAILS website if you plan to attend this roundtable.

[Click here to register](#)

## Network Stats

### Circulation (no Overdrive):

Total Items Circulated: 339,726

Items Loaned between SAILS Libraries: 66,283

### OverDrive Circulation to SAILS patrons:

Ebook: 29,294

Audio Book: 16,113

Video: 66

Magazines: 1466

### Database Size:

Titles: 1,221,403

Items: 4,807,306

Total Patrons: 468,309



## SAILS

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