



**Volume 17, Issue 1**

**January 2017**

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## **Legislative Coffee Hours!**

During the month of December SAILS co-hosted short coffees/meetings with state representatives and senators in hopes of communicating the need for more robust funding for libraries. Our intent was to get some info into the pipeline before budget deliberations begin in January. The discussions focused on 3 line items – State Aid to Public Libraries, 9506 and telecommunications, and delivery (line item for MLS). Each representative received a handout that highlighted how much their communities have lost over the past 2 decades and the urgent need for some restoration of funds. There was time for the libraries to talk about their local needs, concentrating on what can't be done because State Aid has been so low.

There was very positive feedback from all the coffees. These were held in locations throughout the area, including the Ames Free Library (Easton), the Attleboro Public Library, the East Bridgewater Public Library, and the Norton Public Library. Below is the press release from the Norton Public Library, detailing their event.

Library advocates and Norton Library Director Lee Parker met on December 16th at the Norton Public Library with Representative Steven Howitt and Senator James Timilty to discuss issues affecting area libraries. Discussed were the public library's central role in the community serving in an educational capacity, as well as providing essential services such as technology training and assistance with accessing municipal and social services, including but not limited to unemployment services, government aid, tax forms and assistance, and RMV services.

Director Parker shared with Representative Howitt the need to improve library funding (.07% of the state budget), particularly state aid to public libraries, library technology & resource sharing and state aid to regional libraries (delivery). Public libraries in Massachusetts rely on this funding each year to meet the needs of their communities, whether it is in providing high speed Internet for patrons (bandwidth is currently 50% less than what has been set as a minimum), physically delivering library materials to neighboring libraries, or paying for rising utility costs to keep our library buildings open to the public throughout the year. Representative Howitt had some suggestions for getting the word out to the public, including the Board of Selectmen, and potential sources of alternate funding.



Pictured: Amanda Viana, Asst. Director, Lee Parker, Director, Steven Howitt, Representative



Pictured : Amanda Viana, Asst. Director, Christine LeFort, Trustee, Senator James Timilty, Lee Parker, Director, Lisa Daly-Boockoff, Trustee and Carol Henson, Trustee

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## Blu-ray Holds

The following libraries are now allowing holds on their Blu-Ray titles: Attleboro, Dartmouth, Easton, Dighton, East Bridgewater, Fall River, Middleboro, New Bedford (all locations), Norton, Rehoboth, Seekonk Public, West Bridgewater Westport. So if you see one of your patrons on hold for a blu-ray (bluray) that you don't own it doesn't mean they won't get it - although it will probably be a long wait.

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# Message from the Legislative Breakfast Committee

Dear Library Directors, Library Friends, and Advocates,

The SAILS Library Network Legislative Breakfast Committee is pleased to announce the date for the Fifth Annual Southeastern Massachusetts Libraries Legislative Breakfast. The Breakfast will be held at the **New Bedford Free Public Library on Friday, January 27th, 2017 from 8:00 to 9:00 a.m.** (snow date February 3, 2017).

Please inform your Trustees, Librarians, Friends and Foundation members about this event and encourage them to attend. Talk with your Legislators and invite them as well. A Legislative Breakfast is an important event as it connects and informs Massachusetts Legislators with the services and programs provided by Massachusetts Libraries. The Massachusetts Board of Library Commissioners (MBLC) and the Massachusetts Library Association support the legislative breakfasts. Commissioners and staff from the MBLC will be in attendance to talk about the FY 2018 legislative budgets. ***State funding to support Massachusetts Public Libraries is lower now than it was in 1998.***

In the past, the Legislative Breakfasts have been funded through Friends and or Foundation groups and or private donations. A donation of \$25.00 to \$50.00 is requested and would be greatly appreciated. Donations will be used primarily to supply the continental breakfast as well as any printing and mailing costs that may arise. Any remaining funds will be used to fund additional legislative activities.

Checks should be made out to: **SAILS Library Network (indicate Legislative Breakfast in the memo box) mailed to:**

Legislative Breakfast Committee  
c/o SAILS Business Office  
10 Riverside Drive, Suite 102  
Lakeville, MA 02347

If you have any further questions, please email [legbreakfast@sailsinc.org](mailto:legbreakfast@sailsinc.org)

We thank you for your support and look forward to seeing you at what promises to be a great event.

Best Regards,  
The SAILS Legislative Breakfast Committee

Members:

Jocelyn Tavares, Dighton Public Library; Bonnie Mendes, Somerset Public Library; Olivia Melo, New Bedford Free Public Library; Sue Branco, Westport Public Library; Lisa Hart, SAILS Staff; Kristin Slater, SAILS Staff

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## LibraryAware Webinar

Contact: Deborah Conrad 508-946-8600 x211 [dconrad@sailsinc.org](mailto:dconrad@sailsinc.org)

This is a webinar to introduce SAILS Libraries to the Novelist LibraryAware product.  
Link to join the session (on the day of): <https://novelist.webex.com/meet/kstewart>

Ideally, you'll want to have a computer with a mic (or, you can use a headset so that you are able to ask questions). If your computer does not have a mic, it's easy to call in so that you can communicate. The number is 1-855-282-6330 and the access code is 647 909 664#. Attendees can all use the above link and phone number even if they are accessing the session from different physical locations.

Generally, these last an hour which includes time for questions and answers

<https://www.ebscohost.com/novelist/our-products/libraryaware>

## Reach Your Readers with LibraryAware



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## Failed Calls Notices - SVA

These are a couple of tips for those responsible for handling the Failed Calls Notices from the SVA voice notification service.

- If you get these notices by logging into Workflows with the RHA / RHA login, you can view the finished report and specify to view "only those with email addresses". The report is currently set up to automatically email the notice to patrons if they have an email address in their record.
- If you collect the patron's email when registering or modifying their record, you can take advantage of the system to email their notice instead of having to give them a call.
- If you notice someone coming up on the failed call notice report repeatedly, you should verify their phone number to make sure there isn't a problem with it.

Some reasons why calls fail include no answer, no answering machine detected, number was busy, number was not in service.

If you have any questions about the SVA service, please contact us at [support@sailsinc.org](mailto:support@sailsinc.org).

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## "Engage" in Library Advocacy in Massachusetts this Year!



Massachusetts  
Library Association

To All Library Supporters in Massachusetts:

As 2016 comes to a close, and 2017 begins, it is time to think about funding and support for our Libraries for FY18. We are looking forward to an active and engaged Legislative Advocacy season. This year we have a wonderful campaign "Why Libraries?" that has been developed to educate our legislators, local officials and the public about the role of libraries in the 21st century, and why funding is so important. You will learn more about this campaign and the materials that will accompany it soon.

So, we have great materials, a solid message, and a large audience to reach with our message about libraries. The only missing ingredient is...YOU!

Librarians and library supporters often tell us that they want to engage in legislative advocacy, but say they don't know what to do or where to begin. This year the Massachusetts Library Association Legislative Committee plans to try to help you become better and more educated and involved activists for libraries.

Your first step is to sign up for our **Support Libraries** email list. This list will only be used for communications about statewide and local advocacy efforts. It will not be a high-traffic list, and will be used primarily to alert you about legislative activity related to library line items and issues. Your email will not be distributed or used for anything other than these MLA emails. Signing up only takes a few moments.

**Click Here to "Support Libraries":**  
[Massachusetts Library Association](#)

Help your Library by helping all Massachusetts Libraries this year! Make it your New Year's Resolution to become more active and engaged in Advocacy in 2017. If you have any questions, please contact one of the MLA Legislative Committee co-Chairs:

Susan McAlister [smcalister@minlib.net](mailto:smcalister@minlib.net)  
Charlotte Canelli [ccanelli@minlib.net](mailto:ccanelli@minlib.net)  
Krista McLeod [kmcleod@nevinslibrary.org](mailto:kmcleod@nevinslibrary.org)

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## Upcoming Events:

Register for these events on our [EventKeeper Calendar](#)

**Monday January 2, 2017**

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**12:00 AM - 11:55 PM SAILS Office Closed**

Contact: Deborah Conrad 508-946-8600 x211 [dconrad@sailsinc.org](mailto:dconrad@sailsinc.org)

If you are experiencing a system outage call [800-331-3764 ext 1](tel:800-331-3764) or [508-946-8600 ext. 1](tel:508-946-8600). Leave a message on that extension. Be sure to include a call back number. You will receive a response within an hour.

You may also send email to [support@sailsinc.org](mailto:support@sailsinc.org).

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**Friday January 6, 2017**

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**11:30 AM - 2:30 PM SAILS Staff Holiday Party**

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**Tuesday January 10, 2017**

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**10:00 AM - 11:00 AM libraryAware Webinar**

Contact: Deborah Conrad 508-946-8600 x211 [dconrad@sailsinc.org](mailto:dconrad@sailsinc.org)

This is a webinar to introduce SAILS Libraries to the Novelist LibraryAware product.

Link to join the session (on the day of):  
<https://novelist.webex.com/meet/kstewart>

Ideally, you'll want to have a computer with a mic (or, you can use a headset so that you are able to ask questions). If your computer does not have a mic, it's easy to call in so that you can communicate. The number is 1-855-282-6330 and the access code is 647 909 664#. Attendees can all use the above link and phone number even if they are accessing the session from different physical locations.

Generally, these last an hour which includes time for questions and answers.

**<https://www.ebscohost.com/novelist/our-products/libraryaware>**

Location: Webinar

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**Thursday January 12, 2017**

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**10:00 AM - 12:00 PM Cataloging Roundtable on Non-traditional materials**

Contact: Kristin Slater 508-946-8600 [catsupport@sailsinc.org](mailto:catsupport@sailsinc.org)

This roundtable will be a discussion on how to catalog non-traditional materials such as games, bikes, and equipment.

Location: Somerset Public Library

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**Monday January 16, 2017**

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**12:00 AM - 11:55 PM SAILS Office Closed**

Contact: Deborah Conrad 508-946-8600 x211 [dconrad@sailsinc.org](mailto:dconrad@sailsinc.org)

If you are experiencing a system outage call [800-331-3764 ext 1](tel:800-331-3764) or [508-946-8600 ext. 1](tel:508-946-8600). Leave a message on that extension. Be sure to include a call back number. You will receive a response within an hour.

You may also send email to [support@sailsinc.org](mailto:support@sailsinc.org).

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**Wednesday January 18, 2017**

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**10:00 AM - 12:00 PM Board Meeting**

Contact: Deborah Conrad 508-946-8600 x211 [dconrad@sailsinc.org](mailto:dconrad@sailsinc.org)

Location: SAILS Meeting Room

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**Thursday January 26, 2017**

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**10:00 AM - 12:00 PM Snow Date Cataloging Roundtable**

Contact: Kristin Slater 508-946-8600 [catsupport@sailsinc.org](mailto:catsupport@sailsinc.org)

Topic and location to be determined.

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**Friday January 27, 2017**

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**8:00 AM - 9:30 AM Legislative Breakfast**

Contact: Deborah Conrad 508-946-8600 x211 [dconrad@sailsinc.org](mailto:dconrad@sailsinc.org)



Location: New Bedford Free Public Library

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**Thursday February 2, 2017**

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**9:00 AM - 11:30 AM Beginning Cataloging Training**

Contact: Jennifer Michaud 508-946-8600 x215 [catsupport@sailsinc.org](mailto:catsupport@sailsinc.org)

Overview Provides an overview of the basic date entry procedures new staff. This workshop will only cover print materials.

This workshop is for Adding records using the Workflows Java Client

Attaching Call Number and copies records

This is a hands on workshop

Location: SAILS Meeting Room

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## Network Stats

November 2016

Circulation:

Total Items Circulated: 283916

OverDrive Circ: 18,573

All Formats Circ: 302,489

Resource Sharing:

CommCat Items Borrowed: 1,112

CommCat Items Loaned: 550

Total Intranetwork Loans: 61,644

Patron placed holds: 47,857

Overdrive holds: 7,845 (current)

NoveList Sessions: 42,020

Holdings:

Cataloging Requests: 39,553

MARC Records Added: 38,920

Overdrive Holdings: 10,299

Patrons Added: 2,164

Total MARC: 1,184,458

Total Holdings: 3,823,843

Total Patron: 463,184

